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Smart Italian People

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Abstract

One of the fundamental axioms of a "Smart City" is the concept of Smart People or the human factor. The citizen, today, should be the main subject able to think, plan and apply any new idea to the Smart City, as it possesses technological skills and the ability to work and use information and communication technologies. The Smart People indicators are mainly: - education: level of education, language skills - work: flexibility, employment in creative-knowledge industries - skills and competences: skills of internet use, personal computer, life-long learning - values: cosmopolitanism, open-mindness, multiculturalism - participation in public life. All this is becoming very current as with the spread of the Corona Virus, citizens will be forced to behave smart and therefore they will have to prepare and get used to "distance study, remote work, intelligent mobility and flexibility in every field". Therefore, the data provided by Istat for these aspects of daily life were analyzed, noting that while in the younger age groups the degree of diffusion of new technologies has increased to the point of reducing the differences in use related to the level of education, on the contrary, in the older age groups the gap by educational qualification persists. In the coming decades, when the baby boom generations become older, more educated and more accustomed to the use of new technologies, a significant reduction in the gap between young and old in Internet access can be expected.

Keywords: smart people, level of education, distance study, remote work