

KNOWLEDGE SHARING TRAIT EMOTIONAL INTELLIGENCE ENABLERS: AN EMPIRICAL STUDY

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Abstract:

Purpose The present paper aims to reveal the relationship between emotional intelligence and knowledge sharing of employees of Hungarian organisations. Furthermore the emphasis is put on to identify the specific emotional intelligence traits which enables knowledge sharing.

Design/methodology/approach The database includes 215 full questionnaire collected via LimeSurvey system. The research has applied quantitative methodology. After the Hungarian validation of TEIQUe (Petrides, 2009) emotional intelligence measurement and Kankanhalli's Knowledge Sharing scale (Kankanhalli et al., 2005) correlation analyses have been adopted to test the Hypotheses.

Findings Significant positive relationship can be identified between employees' emotional intelligence and knowledge sharing behaviour. Well-being, emotionality, self-control and sociability emotional intelligence factors show relation to altruism, loss of knowledge and reputation. Among individual factors differences can be identified regarding generation and position, while gender and education do not seem to play significant role in this relationship. Regarding organisational characteristics differences can be detected according to the size of the organisation.

Practical implications The outcome of the research can help companies, managers and HR specialist to learn how to trigger knowledge sharing behaviour according to gender, position taking the size of the organisation into consideration.

Original value The original value of the research is that specific emotional intelligence traits have been identified to detect knowledge sharing behaviour regarding to individual and organisational characteristics. The present paper has been the first study to carry out applying trait emotional intelligence measurement.

Keywords: *knowledge sharing, trait emotional intelligence, generation difference, Hungarian organisations*